

Policy Americans With Disabilities (ADA)	
Date Initiated: 04/05/10	

Purpose: To ensure the safety and well-being of our passengers by affirming Cherokee County Transit's commitment to providing equal opportunity for persons with disabilities.

Policy Statement: Service will be provided without discrimination against any person including any person with a disability. Discrimination on the basis of disability against any person by Cherokee Transit employees will not be condoned and will not be tolerated.

Guidelines:

1. Cherokee County Transit will comply with the Americans with Disabilities Act of 1990 (ADA) and the Rehabilitation Act of 1993.
2. Cherokee County Transit will train personnel to properly assist and treat individuals with disabilities with sensitivity.
3. Cherokee County Transit will train drivers to operate vehicles and equipment safely including how to use the accessibility equipment and accommodate the different types of common wheelchairs.

Consequences:

1. All complaints of discrimination on the basis of disability will be promptly and objectively investigated and forwarded to the Transit Director of Cherokee County.
2. Corrective or disciplinary action will be taken for behavior prohibited by this policy, up to and including termination of employment.

Management Responsibilities:

Cherokee County Transit management is responsible for ensuring personnel are trained to proficiency in transporting passengers, including those with disabilities.