CHEROKEE COUNTY
DEPARTMENT OF SOCIAL SERVICES
4800 West U.S. Highway 64, Murphy, NC 28906
828-837-7455

Cherokee County Department of Social Services
Board Meeting
MEETING MINUTES
November 18, 2025

I. Call to Order

The regular meeting of the Cherokee County Department of Social Services was duly held on September 16, 2025, at 5:07 P.M, at 4800 West Highway 64, Murphy, N.C. 28906.

Board Members Present:
Bo Phillips, Chair
Dr. Catherine Yost, Member
James Jallah, Member
Pat Ivie, Member
Staff present:
Amanda T. McGee, DSS Director
Brandy Clonts, Administrative Officer/Clerk to the Board
Public Forum:
None

II. Discussion and Adoption of Agenda

•**Motion to Adopt Agenda:** Mr. James Jallah made a motion to adopt the agenda. Mrs. Pat Ivie seconded. All voted in favor.

III. Meeting Minutes

•**Motion to Approve Minutes:** Mr. James Jallah made a motion to approve the September 16, 2025 meeting minutes. Mrs. Pat Ivie seconded. All voted in favor.

IV. Public Comments

None.

V. Old Business

A. Safety – Gun Safety – Keeping Children Safe – Up date

- Director McGee informed the board that the approved message regarding free firearm or weapon storage has been added to Sine Pro for all clients, staff,

and vendors to view during check-in. A photo of the message was provided to all members.

- The gun lockers are scheduled to arrive on November 20, 2025. Gun locks are currently being provided by local law enforcement.
- Director McGee expressed that she is pleased with this initiative and would like to publish an article once all components are fully in place.
- Director McGee will continue to offer staff safe storage options for firearms.

B. Government Shutdown Impact Summary

- Director McGee noted that because the Federal SNAP/FNS shut down rules changed at least three times, the state had a difficult time providing accurate and up to date guidance to counties. Director McGee expressed great gratitude for the outpouring of support from local food banks, churches and donors, all who helped ensure that Cherokee County residents had food during the Federal SNAP/FNS shutdown.

VI. Management Reports

A. Supervisor Reports - None

B. DHHS MOU Data September 2025

- Data was provided and reviewed with all board members.

C. Cherokee County Court Improvement – Continuance Report Attachment 2

- Data was provided and reviewed with all board members. Director McGee discussed the importance of achieving foster care adjudications within 60 days after the non-secure petition is filed. CQI staff are working on collecting data for all cases to better understand the reasons for untimely adjudications. The information is helpful in identifying how many cases are delayed, the reasons for the delays, and why a child may remain in foster care longer than necessary.
- The goal is to ensure adjudications occur within the federal timeframes which then facilitates more timely exits from foster care.
- The board expressed interest in understanding reasons why children might remain in foster care for extended periods.
- Legislative Priorities: There is a need for better collaboration with DHSR. Providers report that DHSR processes are slow and complicated, and it takes too long for agencies to become licensed and credentialed. This leads to shortages in available therapeutic residential providers and results in children being sent out of state.
- Director McGee is forming a team to identify bottlenecks and determine what is causing delays, with the goal of increasing efforts and improving processes.
- The Department is analyzing the value of a new search/locate system, CLEAR, which may be more helpful than the current NEXUS/LEXUS system for finding family members.

- Additional improvements are being sought in court performance and social work processes.

D. DSS Service Report

- The DSS Service Report was provided and reviewed.
- CPS is experiencing a much higher level of screen-ins due to PATH NC and new policies that result in more reports being screened in.
- APS reports have doubled, indicating an increase in both volume and seriousness of incoming reports.
- Medicaid participation has increased significantly, and recertifications are also rising.
- North Carolina FNS state-wide error rate is over 10%. The error rate will be the basis for federal reduction of funds to North Carolina for FNS administration.
- North Carolina is projected to lose 25% of federal funding for administrative claiming for SNAP/FNS in the 2026–2027 SFY
- Additional new requirements based on HR1 include increased recertifications at every 6 months, checking work, volunteer and education status every six months, which will double the work load for FNS staff.
- Additional staff will still be needed to manage the increased volume.
- Improvements to the state NCFAST system, and actual up to date Medicaid and FNS policies are necessary, especially to support counties with higher error rates.

E. Retention Data

- Retention data was received from Mandi Amos, County HR Director. The report shows that for the first quarter, the agency had an overall 5% turnover.
- Director McGee noted that the agency currently has highly tenured staff, with employees remaining in the same programs for longer periods of time. Flexibility is allowed as long as the work is being completed effectively. Some units have the option to work from home, but expectations and performance standards are set very high, ensuring that the arrangement works well. Director McGee emphasized that these factors contribute positively to staff retention.

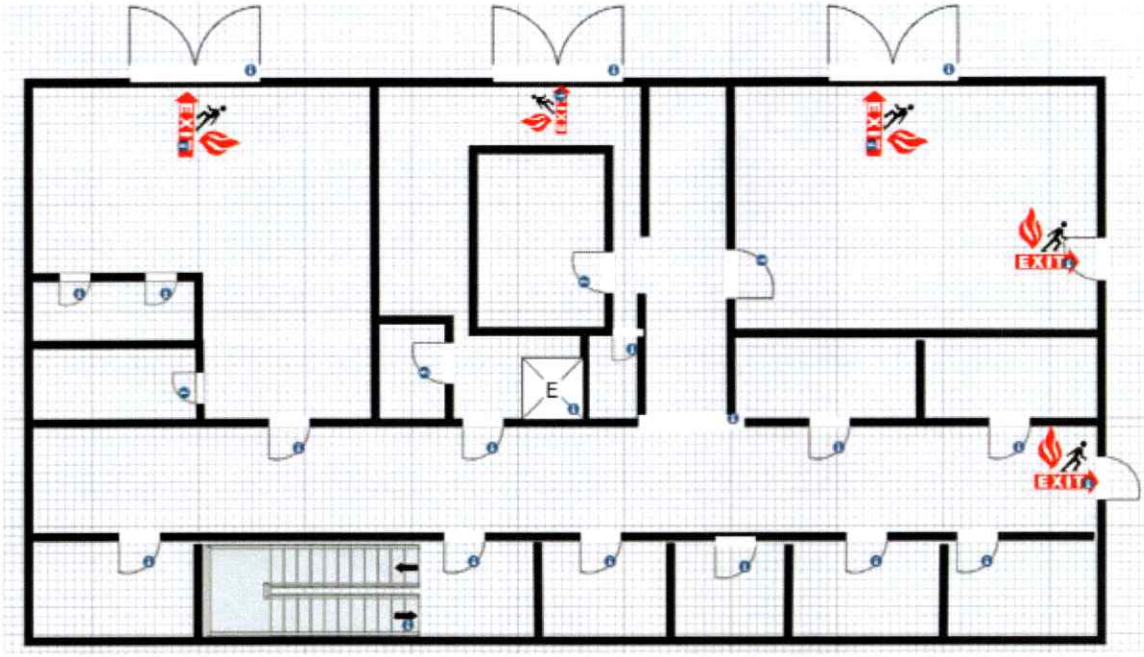
F. Staff/Unit Accomplishments

- Food and Nutrition Services ranked among the 3rd best in the state for compliance. Director McGee congratulated the Food and Nutrition staff for this achievement.

- Andria Duncan, DSS Attorney, commended Daunita Maennle, APS Supervisor, for receiving a grant from UNC Chapel Hill for being ahead in the Multi-Disciplinary Team (MDT) program. Daunita began the program early and performed exceptionally well. The grant covered costs for six members to attend the conference, including all classes and hotel accommodations.
- Director McGee commended Gabrielle Grant for being appointed as chair of the Child Fatality Team. Gabrielle will organize the team and fill positions for additional members as required. The team will hold two meetings per year.

VII. Adjourn

- **Motion to Adjourn:** Dr. Catherine Yost made a motion to adjourn. Mrs. Pat Ivie seconded. All voted in favor. The meeting was adjourned at 5:44 PM.



I understand the location of the emergency assembly area & site evacuation procedure? *

Yes No

Safe Storage for Visitors Carrying Firearms

Cherokee County Department of Social Services values the safety of every child, family, and citizen who visits our agency. We recognize that some visitors may lawfully carry firearms under North Carolina's conceal carry laws. To ensure the safety of all individuals in our building—especially children—we are offering **free safety lock boxes** for use while conducting business at DSS. These lock boxes allow gun owners to **secure their own firearms personally** before entering child-accessible areas. The owner maintains full control of the key or combination at all times, and DSS staff will not handle, store, or have access to any firearm. This approach respects citizens' rights while ensuring a safe, secure, and welcoming environment for everyone.

Would you like to secure your firearm or weapon in a free safety lockbox? If so, please notify the employee at the front desk. *

Yes No

Conditions of Entry:

- All visitors & contractors must check in when attending site.
- Smoking is not permitted anywhere within the building.
- In the event of an emergency, please follow any directive given by employees. Exit via the stairs and proceed to the Evacuation Point.
- Please report any incidents or hazards (including near misses) to your host.
- Ensure you check out prior to leaving the building.

Energy Programs – Measured Monthly

1. The county will process 95% of Crisis Intervention Program (CIP) applications, with no heat or cooling source, or applications with a health-related crisis with a disconnect, final, or past due notice within one (1) business day from the date of application or date all verification is received, whichever comes first.

Quarter 1		Quarter 2		Quarter 3		Quarter 4	
July	100.00%	October	100.00%	January		April	
August	100.00%	November		February		May	
September	100.00%	December		March		June	
QTR Average	**100.00%**	**QTR Average**	**100.00%**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**
						Annual Average	**#DIV/0!**

2. The county will process 95% of Crisis Intervention Program (CIP) applications, that have heat or cooling source with a past due or final notice, within two (2) business days from the date of application or date all verification is received, whichever comes first

Quarter 1		Quarter 2		Quarter 3		Quarter 4	
July	100.00%	October	100.00%	January		April	
August	100.00%	November		February		May	
September	100.00%	December		March		June	
QTR Average	**100.00%**	**QTR Average**	**100.00%**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**
						Annual Average	**#DIV/0!**

Work First

1. The county will process 95% of Work First applications within 45 days of receipt.

Quarter 1		Quarter 2		Quarter 3		Quarter 4	
July	100.00%	October	100.00%	January		April	
August	100.00%	November		February		May	
September	100.00%	December		March		June	
QTR Average	**100.00%**	**QTR Average**	**100.00%**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**
						Annual Average	**#DIV/0!**

NOTE: The quarterly average will be inaccurate if the data from all three months within that quarter are not recorded.

Food and Nutrition

1. The county will process 95% of expedited FNS applications within the timeframe that allows the household to have access to the FNS benefits on or before the 7th calendar day from the date of application.

Quarter 1		Quarter 2		Quarter 3		Quarter 4	
July	100.00%	October	97.14%	January		April	
August	98.00%	November		February		May	
September	100.00%	December		March		June	
QTR Average	**99.33%**	**QTR Average**	**97.14%**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**
						Annual Average	#DIV/0!

2. The county will process 95% of regular FNS applications within the timeframe that allows the household to have access to the FNS benefits on or before the 30th calendar day from the date of application.

Quarter 1		Quarter 2		Quarter 3		Quarter 4	
July	100.00%	October	100.00%	January		April	
August	100.00%	November		February		May	
September	98.78%	December		March		June	
QTR Average	**99.59%**	**QTR Average**	**100.00%**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**
						Annual Average	**#DIV/0!**

3. The county will ensure that 95% of FNS recertifications are processed on time, each month

Quarter 1		Quarter 2		Quarter 3		Quarter 4	
July	99.50%	October	100.00%	January		April	
August	99.43%	November		February		May	
September	100.00%	December		March		June	
QTR Average	**99.64%**	**QTR Average**	**100.00%**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**
						Annual Average	**#DIV/0!**

NOTE: The quarterly average will be inaccurate if the data from all three months within that quarter are not recorded.

Child Welfare

1. The county will ensure that 95% of all foster youth have a face-to-face visit with the social worker each month.

Quarter 1		Quarter 2		Quarter 3		Quarter 4			
July	100.00%	October	100.00%	January		April			
August	100.00%	November		February		May			
September	100.00%	December		March		June			
QTR Average	**100.00%**	**QTR Average**	**100.00%**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**		
								Annual Average	**#DIV/0!**

*July and August low percentages are due to two youth on runaway status

Adult Protective Services

1. The county will complete 85% of APS evaluations involving allegations of abuse or neglect within 30 days of the report

Quarter 1		Quarter 2		Quarter 3		Quarter 4		
July	5@100%	October	14@100%	January		April		
August	10@100%	November		February		May		
September	10@100%	December		March		June		
QTR Average	**#DIV/0!**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**	
							Annual Average	**#DIV/0!**

2. The county will complete 85% of APS evaluations involving allegations of exploitation within 45 days of the report.

Quarter 1		Quarter 2		Quarter 3		Quarter 4		
July	4@100%	October	0 reports in timeframe	January		April		
August	3@100%	November		February		May		
September	1@100%	December		March		June		
QTR Average	**#DIV/0!**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**	
							Annual Average	**#DIV/0!**

NOTE: The quarterly average will be inaccurate if the data from all three months within that quarter are not recorded.

Adult Protective Services - Special Assistance for the Aged and Disabled

1. Special Assistance for the Aged Applications

Quarter 1		Quarter 2		Quarter 3		Quarter 4			
July	100.00%	October	100.00%	January		April			
August	100.00%	November		February		May			
September	0.00%	December		March		June			
QTR Average	**67%**	**QTR Average**	**100%**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**		
								Annual Average	**#DIV/0!**

2. Special Assistance for the Disabled

Quarter 1		Quarter 2		Quarter 3		Quarter 4			
July	100.00%	October	100.00%	January		April			
August	100.00%	November		February		May			
September		December		March		June			
QTR Average	**100%**	**QTR Average**	**100%**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**		
								Annual Average	**#DIV/0!**

NOTE: The quarterly average will be inaccurate if the data from all three months within that quarter are not recorded.

Child Support Services

1. Percentage of paternities established or acknowledged for children born out of wedlock. The county paternity establishment performance level must exceed 50% at the end of the State Fiscal Year (June 30).

Quarter 1		Quarter 2		Quarter 3		Quarter 4	
July	91.23%	October	97.37%	January		April	
August	93.57%	November		February		May	
September	95.03%	December		March		June	
QTR Average	**93.28%**	**QTR Average**	**97.37%**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**
						Annual Average	**#DIV/0!**

2. Percentage of child support cases that have a court order establishing support obligations. The county support order establishment performance level must exceed 50% at the end of the State Fiscal Year (June 30).

Quarter 1		Quarter 2		Quarter 3		Quarter 4	
July	93.20%	October	93.55%	January		April	
August	92.61%	November		February		May	
September	92.27%	December		March		June	
QTR Average	**92.69%**	**QTR Average**	**93.55%**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**
						Annual Average	**#DIV/0!**

3. Percentage of current child support paid. The county current collections performance level must exceed 40% at the end of the State Fiscal Year (June 30).

Quarter 1		Quarter 2		Quarter 3		Quarter 4	
July	69.15%	October	66.29%	January		April	
August	66.21%	November		February		May	
September	66.02%	December		March		June	
QTR Average	**67.13%**	**QTR Average**	**66.29%**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**
						Annual Average	**#DIV/0!**

4. Percentage of cases received a payment toward arrears. The county arrearage collections performance level must exceed 40% at the end of the State Fiscal Year (June 30).

Quarter 1		Quarter 2		Quarter 3		Quarter 4	
July	34.04%	October	55.33%	January		April	
August	42.22%	November		February		May	
September	48.18%	December		March		June	
QTR Average	**41.48%**	**QTR Average**	**55.33%**	**QTR Average**	**#DIV/0!**	**QTR Average**	**#DIV/0!**
						Annual Average	**#DIV/0!**

NOTE: The quarterly average will be inaccurate if the data from all three months within that quarter are not recorded.

Days in Care	Petition Filed	First NS	Final NS	# of Continued NS Hearings	Comments	ADJ	Continuances	Comments	DISPO	Continuances	Comments	First Custody Review	Continuances	Comments	PPR	Continuances
71	4/14/2025	4/16/2025	8/6/2025	4	All continued hearings were efforts related to finding father/DNA testing	8/28/2025	0		9/24/2025	0						
702	11/30/2023	12/5/2023	3/13/2024	6	All continued hearings were efforts related to finding father/DNA testing	4/8/2024	2	1 consent 1 mother	8/7/204	2	1 consent 1 from RM	11/25/2024			7/22/2025	7
198	3/26/2025	3/31/2025	5/5/2025	1	Father had not been served	5/21/2025	0		6/11/2025	0					8/6/2025	0
72	8/19/2025	8/26/2025		2	1st a as result of parent being served 2nd ordered to continue until the ex-parte order related to the case had been heard											
72	8/19/2025	8/26/2025		2	1st a as result of parent being served 2nd ordered to continue until the ex-parte order related to the case had been heard											
2822	2/22/2018	02/26/20218	6/27/2018	4	Continued custody orders	9/18/2018	0	NA	10/3/2019	0		3/3/2020	3	1 by parents attorneys 2 consent	8/26/2020 02/8/2021 07/12/2021	0
1521	9/1/2021	9/7/2021	9/7/2021	0	NA	9/20/2021	0	NA	10/26/2021	1	Requested by department	1/24/2022	0	NA	03/22/2022 10/17/2022 05/22/2023 08/25/2023 10/17/2023 12/12/2023 03/13/2024 08/07/2024 02/24/2025	5
1521	9/1/2021	9/7/2021	9/7/2021	0	NA	9/20/2021	0	NA	10/26/2021	1	Requested by department	1/24/2022	0	NA	03/22/2022 10/17/2022 05/22/2023 08/25/2023 10/17/2023 12/12/2023 03/13/2024 08/07/2024 11/25/2024 02/24/2025	5
1521	9/1/2021	9/7/2021	9/7/2021	0	NA	9/20/2021	0	NA	10/26/2021	1	Requested by department	1/24/2022	0	NA	03/22/2022 10/17/2022 05/22/2023 08/25/2023 10/17/2023 12/12/2023 03/13/2024 08/07/2024 11/25/2024 02/24/2025	5
1521	9/1/2021	9/7/2021	9/7/2021	0	NA	9/20/2021	0	NA	10/26/2021	1	Requested by department	1/24/2022	0	NA	03/22/2022 10/17/2022 05/22/2023 08/25/2023 10/17/2023 12/12/2023 03/13/2024 08/07/2024 11/25/2024 02/24/2025	5

1521	9/1/2021	9/7/2021				9/20/2021	0	NA	10/26/2021	1	Requested by department	1/24/2022	0	NA	03/22/2022 10/17/2022 05/22/2023 08/25/2023 10/17/2023 12/12/2023 03/13/2024 08/07/2024 11/25/2024 02/24/2025	5
232	3/13/2025	3/14/2025	7/23/2025	5	5 orders on continued custody	7/23/2025	0	NA	7/23/2025	0	NA	10/8/2025	0	NA		
161	5/23/2025	5/23/2025	8/27/2025	2	2 orders for continued custody	8/27/2025	0	NA	10/8/2025	1	Department objected on 9/26/25 to continuance requested by PA. Judge overuled due to parents not being present. Consented on 10/8/2025 for	1/24/2022				
161	5/23/2025	5/23/2025	8/27/2025	2	2 orders for continued custody	8/27/2025	0	NA	10/8/2025	1	Department objected on 9/26/25 to continuance requested by PA. Judge overuled due to parents not being present. Consented on 10/8/2025 for					
471	7/18/2024	7/24/2025	9/25/2024	4	Department needed to establish paternity and conduct ICPC in GA	11/25/2024	0	NA	1/15/2025	1	Due to court closure for holidays	4/14/2025	0	NA		1
315	12/21/2024	12/27/2024	1/15/2025	1	Mother absent	2/10/2025	0	NA	3/17/2025	0	NA	3/31/2025	0	NA	8/28/2025	1
1386	1/14/2022	1/20/2022	4/4/2022	3	3 continued custody	5/9/2022	0	NA	5/23/2022	0	NA	8/22/2022	1	RF atty requested	11/21/2022 04/17/2023 11/6/2023 04/8/2024 09/24/2024 03/17/2025	4
1386	1/14/2022	1/20/2022	4/4/2022	3	3 continued custody	5/9/2022	0	NA	5/23/2022	0	NA	8/22/2022	1	RF atty requested	11/21/2022 04/17/2023 11/6/2023 04/8/2024 09/24/2024 03/17/2025	4
1878	9/10/2020	9/15/2020	4/4/2020	2	Continued custody	10/21/2020	0	NA	11/24/2020	0	NA	11/8/2021	6	1 consent 1 RF request 4 orders	05/23/2022 11/21/2022 12/19/2022 02/27/2023	0
1121	9/12/2022	9/19/2022	11/25/2022	5	1 Parents did not show up 4 orders for continued custody	8/28/2023	4	1 no interperter for RF 1 consent 1 by RM atty 1 by cout order	8/23/2023	0	NA	8/24/2024	7	Interperter needed 3 order with stipulations 1 consent 1 Mother appointed GAL 1 result of show cause motion	01/29/2025 08/06/2025 10/6/2025	3
1927	7/23/2020	7/30/2020	8/28/2020	0	NA	9/9/2020	0	NA	9/9/2020	0	NA	7/5/2023	19	1 RM cousel appointed 6 consent 11 with orders 2 on behalf of dept	10/30/2024 02/24/2025	6

1927	7/23/2020	7/30/2020	8/28/2020	0	NA	9/9/2020	0	NA	9/9/2020	0	NA	7/5/2023	19	1 RM cousel appointed 6 consent 11 with orders 2 on behalf of dept	10/30/2024 02/24/2025	6
772	9/19/2023	9/25/2023	10/3/2023	1	Order continued	12/18/2023	0	NA	2/27/2024	1	On behlaf of department	8/7/2024	0	NA	1/29/2025	1
772	9/19/2023	9/25/2023	10/3/2023	1	Order continued	12/18/2023	0	NA	2/27/2024	1	On behlaf of department	8/7/2024	0	NA	1/29/2025	1
756	10/6/2023					3/13/2024			8/7/2024	1	Not listed	5/5/2025	3	1 no reason listed 1 atty was unable to attend 1 request of RM		
22	10/13/2025	10/22/2025														
22	10/13/2025	10/22/2025														
22	10/13/2025	10/22/2025														
50	9/5/2025	9/26/2025		1												

Comments	TPR	Continuances	Comments	Post-TPR	Continuances	Comments
6 continuances were on behalf of RM 1 a result of Rule 17 GAL Appt						
	No TPR-parents relinquished on03/3/2020			05/23/2022 11/21/2022 05/08/2023 10/17/2023 03/13/2024 08/07/2024 12/16/2024 05/21/2025	0	NA
		NA	NA			
3 times based on court orders 1 parent atty unavilable 1 consent	5/22/2025	0			1	Hearing moved until after RM's motion to appeal TPR
3 times based on court orders 1 parent atty unavilable 1 consent	5/22/2025	0			1	Hearing moved until after RM's motion to appeal TPR
3 times based on court orders 1 parent atty unavilable 1 consent	5/22/2025	0			1	Hearing moved until after RM's motion to appeal TPR
3 times based on court orders 1 parent atty unavilable 1 consent	5/22/2025	0			1	Hearing moved until after RM's motion to appeal TPR

3 times based on court orders 1 parent atty unavilable 1 consent	05/22/2025 RM	0			1	Hearing moved until after RM's motion to appeal TPR And for RF to be removed from paperwork
RF attorney is out of town						
Allow time for RM home into compliance for Trial home placement						
2consent 1 continued with efforts 1 due RM	6/25/2025	0	NA	8/6/2025	0	NA
2consent 1 continued with efforts 1 due RM	6/25/2025	0	NA	8/6/2025	0	NA
NA	3/27/2023	0	NA	05/08/2023 10/17/2023 03/13/2024 08/07/2024 12/16/2024 05/21/2025	0	NA
2 due to orders 1 because no interperter						
1 GAL motion 3 with orders 1 Mother's motion 1 consent	7/22/2025					

1 GAL motion 3 with orders 1 Mother's motion 1 consent	7/22/2025					
Order that this will not be continued again	6/25/2025					
Order that this will not be continued again	6/25/2025					

Board Report

Service Month: **October 2025**

Budget

	Oct-25	% of Budget	Oct-24	% of Budget
Total Revenues (YTD)	$1,268,340.72	29.4%	$1,324,551.81	28.1%
Total Expenses (YTD)	$5,161,108.92	50.0%	$4,908,267.89	4402.0%
Expenses without settlement	$2,232,537.49	25.9%	$1,979,696.46	22.4%

Services

			Calendar Year	
Child Welfare	**Oct-25**	**Current -YTD**	**Oct-24**	**Current -YTD**
# of Child Abuse Reports Received	56	383	26	323
# of Screened In Reports	30	198	13	198
# of Screened out Reports	26	185	13	113
# of Other County Assists	4		5	
# of Open Assessments on last day of month	31		26	
# of Open In-Home (Case Mgmt.) Services Cases	1		5	
# of Children Entered Into Legal Custody	3	25	0	12
# of Children Left Custody	4	33	1	17
# of Children In Legal Custody	30		36	
# of Children Placed With Relatives	5		10	
# of Children Placed in Foster Homes/Other Placements	22		21	
# of Foster Care 18-21	2		5	
# of Licensed Foster Homes	10		12	
# of Agency Adoptions Completed	3	21	1	12
# of Non-Agency Adoptions Completed	0	6	0	3
# of Infants Affected by Substance Abuse	0	12	0	8
# of Child Family Team Meetings	11		9	

Adult Services	**Oct-25**	**Current CY-YTD**	**Oct-24**	**Current CY-YTD**
# of Adult Protective Services Reports	19	195	16	171
# of APS Reports Accepted for Evaluation	16	107	8	74
# of Representative Payees	19		20	
# of Current Guardianship Cases	22		23	
# of Adult Care Homes	3		3	
# of Medicaid Transportation Clients	112		120	
# of Transit, L&N and Client reimbursed Trips	93	963	102	1,342

Child Support Enforcement			Fiscal Year		
		Oct-25	**Current-YTD**	**Oct-24**	**Current-YTD**
# of Active Cases		576	576	566	566
# of Paternity		4	10	0	9
CS Orders Established		13	38	7	25
# of Modifications Completed		0	10	0	1
# of Enforcement Actions Completed		13	107	65	212
Amount of Collections		$94,084.59	$373,860.42	$94,032.06	$329,657.86
Arrears	**Total Outstanding**	**$2,756,761.41**	**Collected FY-YTD Arrears**		**$87,782.80**
Inherited Arrears		**$2,756,761.41**			
Outstanding Purge Amounts		**$238,358.54**			

Economic Services		Calendar Year		Calendar Year
	Oct-25	**YTD**	**Oct-24**	**YTD**
# of Medicaid/Special Assistance Appl Taken	225	2365	316	2429
# of Medicaid/SA Recerts completed	544	4676	508	5770
# of Medicaid Participants	11,125		10,424	
# of Special Assistance Participants	57		59	
# of TANF Participants	10		11	
# of FNS Applications (applications denied)	155 (52)	1580 (425)	186 (54)	1883 (519)
# of FNS Recerts completed	180	1799	106	1790
# of FNS Benefits Paid	$ 708,795.00	$ 6,743,630.00	$788,649.00	$7,482,547.00
# of FNS Households	2211		2,411	
Fraud Collections	$349.00	$1,169.00	$380.00	$3,054.00
# of Day Care Recipients	131		139	
# on Day Care Waiting List	0		0	
Energy Assistance (Heating/Cooling)				
LIEAP (Low Income Energy Assistance Program) Appl Taken	1	176	0	203
LIEAP Benefits Paid	$0.00	$29,700.00	$0.00	$58,900.00
CRISIS Applications Taken	22	179	17	174
CRISIS Benefits Paid	$6,041.65	$42,478.98	$2,924.20	$34,992.04

Personnel

Vacancies/Hires/Terminations for October 2025

New Hires	2
New Hire Orientations Completed	0
Interagency Transfers	0
Separations	3
Promotion or Work/Against	8
Reason for Separation:	( ) Retirement; ( ) Relocation; ( ) Dismissal (3) Resignation
Length of Service:	(2) Less than 2 yrs.; ( ) 2-5 years; (1) 5-10 years; ( ) over 10 years

Vacancies
(11) as of October 31, 2025