

Employee Newsletter

JUNE 2020

FIRST DAY OF SUMMER, JUNE 20
 FLAG DAY, JUNE 14



JUNE BIRTHDAYS

Cathrine Thorley	1
Haven Stiles	2
Dawn Morgan	3
Cody Golden	4
Tommy Kays	4
Sam Myers	5
Dylan VanDyne	6
Daphne Dockery	7
David Ricks	7
Nick Perslin	8
Blaine Barnett	9
Avis Hicks	9
David Johnson	9
Christopher Williams	9
Richard Newton	11
Kendric McDonald	12
Maria Hass	14
Tory Shivers	15
Brittany Rowland	16
Will Sergent	17
Andrew Stancel	18
Harry Burgess	19
Nadine Allen	20
Christopher Hamby	20
Mandy Taylor (EMS)	22
Art Koser	23
Shawn Morris	24
Emmett Thompson	25
Trevor Peterson	26
Anissa Orr	27
Dusty Stalcup	27
Karen Ellis	28
Sean Myers	28
Teresa Collins	30
Ricky Rogers	30

Ages 22 to 83

A book never written:
 "Fatherly Advice" by
 Buck L. Upson.

Commissioners Board Meetings

June 1, 6:30 pm
 June 29, 6:30 pm

FLEX PLAN REMINDER

If you were enrolled in the flexible spending account last year and wish to participate again this year, or if you are wishing to enroll for the first time, **you must complete a new TASC enrollment form.** This is the only benefit in which you must re-enroll on an annual basis. Deductions don't start until July 10th and cover medical, vision, prescription and dental expenses incurred from July 1st, 2020 to June 30, 2021 for you, your spouse and dependent children, regardless of whether you cover them on health or dental insurance. The annual limit for 2020 is \$2750.

If you have not been an employee for a year, this benefit is not yet available to you. You have to wait until you've been employed for a year before you may enroll.

The cards we receive are pre-loaded with your annual contribution amount that may be used beginning July 1st. You **do have to submit copies of receipts** for some expenses, so you need to be aware of that and keep on top of those as they occur. There are instructions on ways to submit receipts in the last pages of the newsletter. We should not have to submit receipts for office visits because the system is set up to recognize our office visit and pharmacy co-pays.

The deadline for returning the TASC flex enrollment forms to me is June 12th, so if you wish to participate, you need to do so by then.

JUST AN FYI

This is the last month of the deductible year for dental, medical and the last month in the plan year for vision insurance. The deductible year starts over on July 1 for everything except AFLAC products which are on a calendar year basis. Keep this in mind as you plan any medical or dental procedures.

Also if you have the vision benefit and haven't used it, try to at least have an eye exam before June 30. If you don't need new glasses or contacts, you may use the \$130 eye wear allowance toward a pair of sun glasses purchased at an optical center. **They must be purchased at an optical center.**

May 29 Deadline

The deadline to make changes to your medical, dental, vision coverage and The Hartford life insurance policies is May 29th. Medical and dental changes are made on the medical-dental change form, vision changes are made on the vision form and The Hartford changes are made on one of the life forms. If you are adding medical, dental or vision, you also need to complete a cafeteria plan form. Those may be returned either in a hard copy or you may scan and email them to me. If you don't wish to change anything other than FLEX you don't need to do any of the forms.

June 12 Deadline

In addition to being the deadline to return flexible spending account forms, it is also the deadline to make any changes or additions to any of the AFLAC policies or Liberty National Life Insurance. If you need contact information for Josh Fields with AFLAC or Kenny West with Liberty, let me know.

Is there something you would like to see in the newsletter? Please email Melody at melody.johnson@cherokee-county-nc.gov with any suggestions. Thanks.

Tornado WATCH:

- ✓ Tornadoes are possible
- ✓ Remain alert – stay tuned

Tornado WARNING:

- ✓ Sighted or indicated by weather radar
- ✓ TAKE SHELTER IMMEDIATELY!

Severe Storms in NC



“Severe” thunderstorms MUST have one of the following –

- ✓ Hail of at least 1.0” diameter
- ✓ Winds of 58 mph or stronger
- ✓ Produce a tornado

Ready GUILFORD



NC Severe Weather Preparedness Week



Have multiple ways to get warnings
weather.gov



Lightning Safety

- ✓ When thunder roars, go indoors!
- ✓ NO PLACE outside is safe during thunderstorms
- ✓ If no building is available for shelter, get inside a metal-topped vehicle
- ✓ Stay inside at least 30 minutes after the last clap of thunder
- ✓ When inside, stay off corded phones and electrical equipment
- ✓ Do not use sinks, baths or faucets
- ✓ Stay away from doors and off porches

Each year in the US...

400 People are struck by lightning

60 People are killed on average



NC Severe Weather Preparedness Week



NEVER DRIVE THROUGH FLOOD WATERS

Most flood fatalities occur in vehicles

12 inches of water can sweep a car off the road



RETIREMENT STATEMENTS

Retirement statements are now available at www.MyNCRetirement.com for anyone who had 12 months of service as of December 31, 2019. Click on ORBIT which is kind of middle of the page in a blue box. If you have never logged in before, you will need to create a user name and password. If you have previously logged in, you will use the same user name and password you established when you created your account. There is a forgot your password and forgot your user name link at the left of the page if you have forgotten your information. You can see your years of service, your account balance, get retirement estimates using different scenarios and see your 401k account if you contribute to 401k, as well as look at and/or change your beneficiary information. Check it out.

Dear Dad,
School is great. I'm making lots of friends and studying hard. I simply can't think of anything I need, so just send me a card, as I would love to hear from you.
Love, Your Son

Dear Son, I know astronomy, economics and oceanography are enough to keep even the most hardworking student busy. Do NOT forget that the pursuit of knowledge is a noble task, and you can never study enough.
Love, Dad

Kelly: I made a bad mistake today and gave my dad some soap flakes instead of corn flakes for breakfast.
Helen: Was he mad?
Kelly: Yup. He was foaming at the mouth!

Timmy's Dad: Let me see your report card.
Timmy: I don't have it.
Timmy's Dad: Why not?
Timmy: My friend just borrowed it. He wants to scare his parents.

Teacher (on phone): You say Stevie has a cold and can't come to school today? To whom am I speaking?
Voice on phone: This is my father.

CLICK. SUBMIT. SMILE.

Use Aflac SmartClaim[®] to take advantage of One Day PaySM.



1
REGISTER
OR LOG IN:

- Go to aflac.com/myaflac or download the **Aflac SmartClaim Mobile** app from the **App Store** or **Google Play Store**.



2
ENROLL IN CLAIMS
DIRECT DEPOSIT:

- Direct Deposit allows you to take full advantage of the speed of **One Day PaySM**.
- Click **Direct Deposit** and follow the instructions for registration.
- Please allow one business day for Direct Deposit enrollment to take effect.

3
FILE YOUR CLAIM
WITH AFLAC SMARTCLAIM

- Access **Aflac SmartClaim** from **MyAflac** or the **Aflac SmartClaim Mobile** app.
- **Aflac SmartClaim** guides you every step of the way.
- Upload required documents.¹
- Submit your claim before 3 p.m. ET, Monday-Friday.

INFORMATION YOU MAY NEED TO FILE YOUR CLAIM

- Policy number
- Patient's name and date of birth
- Diagnosis
- Description of service
- Date(s) of service
- Name and address of service provider

TRACK THE STATUS OF YOUR CLAIM:

View your message center on the **Aflac SmartClaim Mobile** app or in **MyAflac** for updates on your **Aflac SmartClaim** submission.

For additional information, go to aflac.com/myresources.



¹If all documentation is not available upon initial claim filing, you may upload the documents later by clicking "Upload Documents" on the mobile app or "MyClaims" on desktop.

SMOne Day PaySM is available for certain individual claims submitted online through the Aflac SmartClaim[®] process. Claims may be eligible for One Day Pay processing if submitted online through Aflac SmartClaim, including all required documentation, by 3 p.m. ET. Documentation requirements vary by type of claim; please review requirements for your claim(s) carefully. Aflac SmartClaim is available for claims on most individual Accident, Cancer, Hospital, Specified Health, and Intensive Care policies. Processing time is based on business days after all required documentation needed to render a decision is received and no further validation and/or research is required. Individual Company Statistic, 2018.

Coverage is underwritten by American Family Life Assurance Company of Columbus. In New York, coverage is underwritten by American Family Life Assurance Company of New York, 1932 Wynnion Road | Columbus, GA 31906. 2180358

MOBILE EXPERIENCE



Track and manage all TASC benefits and access helpful tools, anywhere and anytime—with just one app!

The TASC mobile app includes special features that make it easy to keep TASC accounts safe and secure. We've made it even faster and easier to manage benefits on the go.

TASC Card Lock. Misplice a TASC Card? No worries. With a swipe of a finger, participants can lock access until they've located the card, then swipe it back on when found.

Fingerprint (Touch ID) and Facial Recognition. These capabilities protect participants' account information without the hassle of remembering another password.

Picture to Pay. Take a picture of an eligible benefit expense then submit it via the TASC mobile app. There are no forms to fill out and no need to sign in to a website. Just click and submit and we'll take care of the rest.

Expense Eligibility Check. Not sure an item is eligible for reimbursement? Find out in seconds on the app. It's the quickest way to make sure benefits are being spent correctly.

Mobile Alerts¹. Participants are notified when we've received a request and when it's been paid, making it easy to stay on top of account activity and available funds.

Seamless Account Management. Our website, mobile app, and customer care call center make it easy for participants to manage their account and get the support they need, anytime and anywhere! Plus, account information is connected across all platforms, which means participants don't have to re-enter data or restart a process between devices.

TASC Wallet. These user-friendly features make benefits management simple and fast:

- **ATM Locator:** Finds the nearest ATM to withdraw cash from MyCash account via TASC Card.
- **Card Management:** Stores image of TASC Card; lets participants lock a card, report lost/stolen cards, or request more cards.
- **Card Holder:** Stores digital images of other important cards (insurance cards, rewards cards – even a gym membership card).
- **Receipt Repository:** Keeps benefits-related receipts in one convenient place.

The TASC mobile app. Just one more way we're making benefits smart, easy, and connected.



¹Standard message and data rates may apply.

WEB EXPERIENCE



Make benefits feel like benefits again with TASC Universal Benefit Account™ – one-stop, online access to all enrolled accounts.

TASC's web and mobile tools ensure easy access, account management, and benefit fund security for our customers.

TASC Card Lock. All participants receive a TASC Card to access their benefit funds. If a card is lost or stolen, TASC Card Lock lets them disable a card in seconds from the TASC website or mobile app—and unlock it once it's found.

Pay the Provider. Instead of paying out of pocket and waiting to be reimbursed, participants can use their TASC Card to pay for eligible expenses, or they can use our convenient web payment feature. Simply scan or take a picture of the provider bill and upload it. TASC will then pay the bill directly from the appropriate benefit account.

Email Alerts. Participants are notified when requests are received and paid, making it easy to stay on top of account activity and available funds.

Seamless Account Management. Our website, mobile app, and customer care call center make it easy for participants to manage their account and get the support they need, anytime and anywhere! Plus, account information is connected across all platforms, which means participants don't have to re-enter data or restart a process between devices.


Access to Individual Giving Accounts. TASC believes in giving back to the community and that's why every participant receives a complimentary giving account. They can designate a regular payroll deduction or do one-time transfers from their bank or MyCash account and select favorite charities to allocate donations to – all via the TASC website or mobile app. And with no fees to use the giving account, 100% of donations go to designated causes.

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The TASC web. Just one more way we're making benefits smart, easy, and connected.



Hope is the thing
with feathers that
perches in the soul
and sings the
tunes without the
words and never
stops at all. 

— Emily Dickinson

**Know how
to listen,
and
you will profit
even from
those who
talk badly**

Promise me you'll always remember...
You're **BRAVER** than you believe,
STRONGER than you seem,
SMARTER than you think,
and **LOVED** more than you know."
— Christopher Robin to Pooh

Three Life Rules

1. If you don't go after what you want, you'll never have it.
 2. If you don't ask, the answer will always be no.
 3. If you don't step forward, you will always be in the same place.
- Unknown

"Those who say it can not be done, should not interrupt those doing it."

-- Chinese Proverb



**New day.
New thoughts.
New strength.
New possibilities.**



YOU SHOULD DO
WHAT YOU SAID YOU
WERE GOING TO DO
THAT ONE TIME
BEFORE YOU GOT ALL
TIRED AND THEN
GOT SUPER BUSY
AND PRETTY MUCH
FORGOT ... YOU REALLY
SHOULD.



**THE MEANING
OF LIFE IS TO
FIND YOUR GIFT.
THE PURPOSE
OF LIFE IS TO
GIVE IT AWAY.**

— PABLO PICASSO



If you cannot do great things, do small things in a great way."

Napoleon Hill

Courage doesn't mean
you don't get afraid.
Courage means
you don't let fear stop you.

— Bethany Hamilton

**THE SECRET OF
SUCCESS
IS TO DO THE COMMON
THING UNCOMMONLY WELL**

You may not be there yet, but you're
closer than you were yesterday.